



## Moving to ResQ

### Description

**As part of streamlining our Employee Benefits-related processes, the team no longer uses email as of November. This means all queries about Employee Benefits need to be logged on ResQ.**

Moving to ResQ means added efficiencies and better turnaround times, which will further improve the way we serve and assist our employees.

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If you need assistance, log your query on ResQ under Human Capital and choose the relevant category:

- Leave
- Two-pot retirement system

- Medical aid
- Sanlam pension/provident fund
- Union provident fund (Robson Savage)

We encourage you to please follow the new process and attach all relevant documentation to the call.

**Category**

1. Our Business

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