



Blow the whistle on fraud

Description

In November, Fraud Awareness Week encouraged organisations around the world to spread fraud awareness in their companies and communities. At Medscheme, we ensure we're actively part of that pledge. We shared videos, emailers, content around our buildings, handed out goodies and conducted a fraud survey.

Fraud is a broad term encompassing various illegal actions designed to deceive individuals or organisations for financial gain. As fraud becomes increasingly sophisticated, awareness and prevention are essential at all levels in our professional and personal lives.

Key types of fraud

- **Identity fraud:** A common form of fraud where criminals steal your identity to access financial accounts, make purchases, or open new lines of credit in your name.
- **Cyber fraud:** Attackers may use malware, phishing emails, or scam websites to gain access to your sensitive information. These frauds often rely on you clicking malicious links or providing personal data to fake organisations.
- **Internal fraud:** In the workplace, fraud can also occur through falsified reports, fraudulent sick notes, or misleading data to cover up errors or to manipulate performance metrics.

Don't be blindsided by fraud

- **Double-check everything:** Always scrutinise statements, emails, phone calls and messages asking for sensitive information or urgent actions.
- **Don't click on suspicious links:** Be sceptical of unsolicited emails, especially those that ask for personal or financial information. Hover over links to verify their destination before clicking.
- **Use multi-factor authentication:** Strengthen your accounts by using multi-factor authentication (MFA) whenever possible.
- **Be cautious with personal data:** Keep sensitive information such as ID numbers, member numbers, bank details and passwords secure – and don't share these details unless necessary.

What does fraud mean to you?

https://newmediacreative.co.za/afrocentric/wp-content/uploads/2024/11/What-does-fraud-mean-to-you_.mp4

Fraud affects us all, in our personal and professional settings. By staying alert, you can help reduce the risk. We have a zero-tolerance policy and strenuous audit processes in place to detect fraud, waste and abuse. We will prosecute fraudsters to the full extent of the law to protect our business, our employees and our honest members – but we can't do it alone.

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HERE'S HOW YOU CAN BLOW THE WHIST



Call directly on the toll-free number 0800 112 811
Use the dedicated Whistle Blowers hotline number to make a report via the live answering service.



Download and use the app
Download the app from the Google Play or the App Store. The app guides you through the reporting process.



SMS to 33490
Send your report via the SMS line from anywhere in South Africa at a cost of R1.50.



Post a letter of your report
Send a letter of your report by post using the best address: **Freepost KZN6611**.



Report online at www.whistleblowing.co.za
Visit the Whistle Blowers website to report and make your submission via the online reporting platform.



Fax your report
Send your report to **0800 112 811**. Toll-free on **0800 112 811**.



Email to information@whistleblowing.co.za
Send an email of your report privately to Whistle Blowers.



WhatsApp
Send your report to **0800 112 811**. WhatsApp on: **0800 112 811**.

REMEMBER, REPORTS CAN BE SUBMITTED ANONYMOUSLY

Category

1. Our Knowledge Centre