



## Making a difference

### Description

Shout out to the GEMS HIV team, whose compassion and unwavering commitment to supporting members makes a meaningful difference to our business and members' lives every day

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Anita Jones, Operations Manager at Medscheme, says she's grateful to the team for the exceptional work they continue to deliver.

"The work you do is not only critical to our operational success but also deeply impactful in improving

and sustaining the wellbeing of those we serve. Despite ongoing pressures and demands, you have remained resilient, professional and focused – consistently going above and beyond to uphold service standards. Your efforts do not go unnoticed and are highly valued,” Anita says.

**Category**

1. Our People

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