



Leadership meets humanity

Description

In many workplaces, leadership is often measured by titles, accolades and years of service. Yet every so often, a leader comes along who reminds us the greatest impact is made not by hierarchy, but by humanity.

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McDonald Marabo, Senior Manager: Healthcare Forensics at Medscheme, leads with quiet confidence and without leaning on status. When engaging with colleagues, there is no focus on titles or achievements, only genuine connection. Whether interacting with a junior team member or a seasoned professional, everyone is met with the same level of respect, curiosity and warmth.

Outside of the office, he is a passionate runner, a pursuit that speaks volumes about his discipline, consistency and commitment. These qualities translate seamlessly into his leadership approach. The dedication required to show up and push forward each day mirrors the energy he brings into the workplace – steady, focused and intentional.

What truly sets him apart is how deeply he cares for people, says colleague Lerato Moloji, Forensic Analyst: Healthcare Forensics. Each morning, he walks the floor with purpose, greeting colleagues with a warm hug and a sincere 'How are you?' This is never a routine gesture or a surface level check in.

“He listens attentively, takes genuine interest in the response and ensures that people feel seen, heard and valued. Through these simple yet powerful interactions, a strong culture of belonging is created and reinforced.”

Leading with heart

Equally noteworthy is his unwavering commitment to personal growth. He is a firm advocate for continuous learning and consistently encourages individuals to better themselves through further studies and professional development. His belief in people’s potential is evident not only in his words, but in the encouragement, guidance and motivation he offers along the way.

In a world where leadership can sometimes feel distant or transactional, this senior manager reminds us that real impact is created through presence, empathy, discipline and sincere care for others. His actions speak louder than any title ever could – and the difference he makes is felt every single day.

Where impact matters more than titles is where you will find Mcdonald Marabo.

Category

1. Our People

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