



New app well received

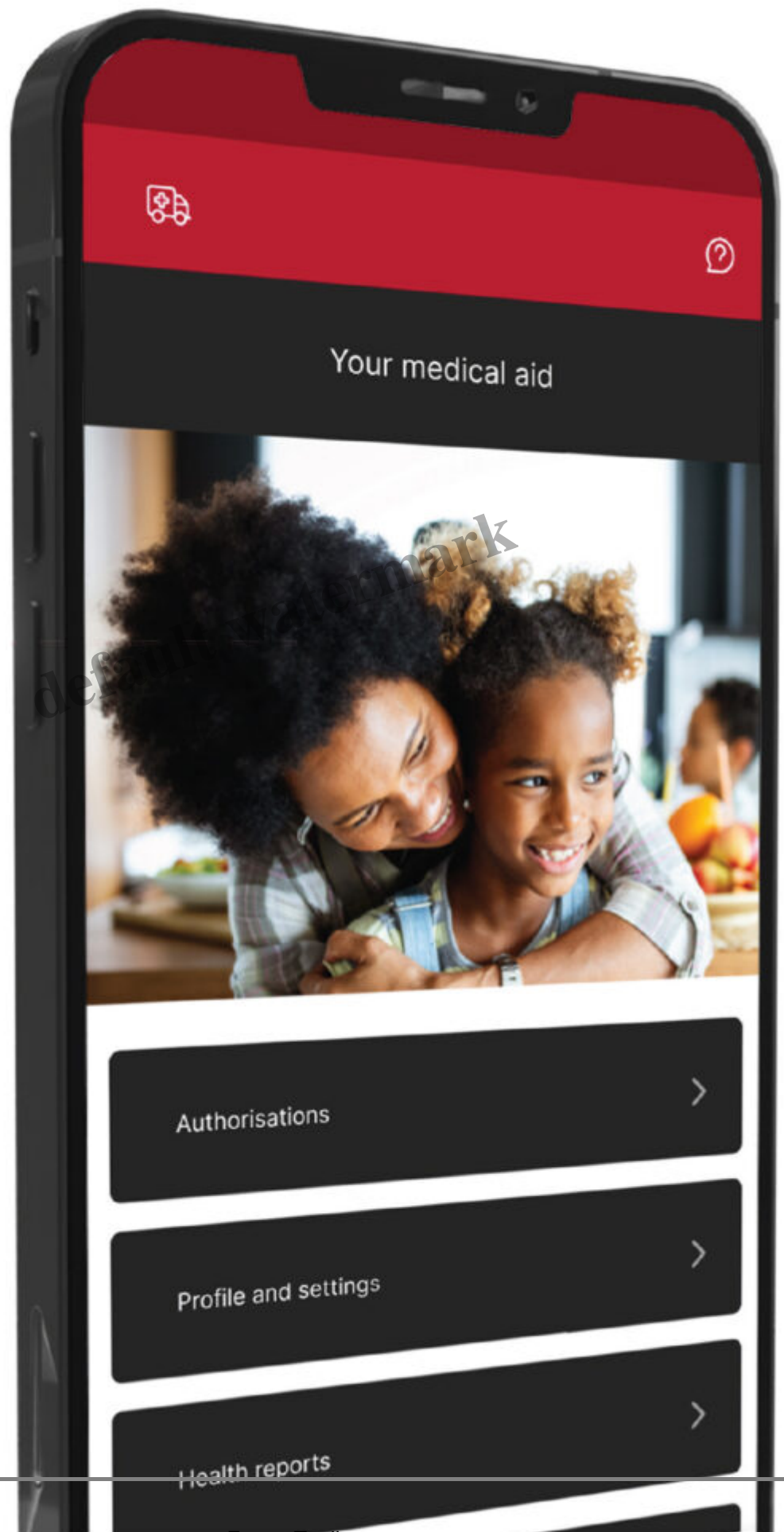
## Description

The recently launched Bonitas Member App is proving to be popular, because it makes managing your medical aid so much easier.

The new app offers many benefits to members, allowing them to:

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- Consult with a doctor through virtual care
- See the balance of their savings and other benefits
- Find doctors, hospitals and pharmacies on our network easily
- Access and download documents such as tax certificates and monthly statements
- View plan brochures
- Chat to a skilled agent in real time to get information and solve queries
- Access their digital membership card at any time
- Update important information for everyone on the plan
- Easily add and remove dependants
- Upload and search for claims
- Get access to emergency contact details
- Complete a wellness questionnaire to unlock the Benefit Booster
- View and request hospital and chronic authorisations
- Activate international travel cover
- Complete mental health assessments
- Access Panda for mental health support.



**GET IN TOUCH WITH US  
ON WHATSAPP**

**0600 702 491**

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This easy and reliable platform gives you another self-service channel to access your medical aid information and get in touch with us.

You can:

- Get your statements
- Save your electronic membership card
- View claims for the last 90 days
- Download your tax certificate and certificate of membership
- Chat live to resolve queries

 **WhatsApp**

## Category

1. Our Innovation