



Care starts at home

Description

If we want to embed a culture of care, we need to show care in our approach to our work, our colleagues, and ourselves for our clients and customers to experience it.



We're committed to fostering a culture of CARE in everything we do and how we do it, with ongoing and real-time involvement.



Earlier this year, the **Medscheme Care, Service – Amplified Expo** took place and the last connect group ([connect to our experiences](#)) brought the concept of care across in a very tangible way.

We've also recently seen a change in our [Medscheme six-pillar strategy](#) where 'Service in the moment' has been renamed as 'Care in the moment.' This refocuses us on the 'care' aspect of the service we must deliver on. Ultimately, when you consider each pillar, care sits at the center of our six-pillar strategy and is at the very heart of what we do.

A culture of care is about creating connections and engaging in meaningful conversations. Visit our [care community](#)

to stay connected, informed, and engaged. We would love to hear your thoughts or inspiration on the topic – a poem, a song, anything that makes you feel a sense of care! Show off the We Care [Teams background](#) during internal meetings to spark a care conversation.

If you want to lead the care movement in your own workspace, access the [leadership toolkit](#) and have a look at how our [Team Leaders](#) are leading the way.

[Join](#) the care movement today!

Category

1. Our Knowledge Centre

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