



The power of listening

Description

Introspection and reflection on how we bring value to the workplace and support our colleagues is part of being a good AfroCentric citizen.

Encouraging the right behaviour is key to delivering the best outcomes for our clients, our people and our business partners.

Chris Sinvula, Assessor in the Claims Department at Medscheme in Namibia, shared a recent insight about the power of being a good listener.

“It’s not always about giving advice or solutions. Sometimes, it’s about lending an ear, showing empathy, and understanding. These acts of emotional generosity can profoundly affect others, offering comfort and connection in their times of need. I’ve seen firsthand how simply listening can mend hearts and build bridges.”



CELEBRATING OUR P

Category

1. Our People

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