



## Growing from strength to strength

### Description

**As we reach the midpoint of 2024, I am excited to share some of the business and industry developments and highlights with you in this edition of AfroScenes.**

The signing of the National Health Insurance (NHI) into law was probably the highlight of this quarter which sparked mixed reactions from businesses, interest groups and South African citizens. AfroCentric supports the goal of universal health coverage to address the country's fragmented health system, but we believe the current form of the NHI Act requires further discussion. We hope for constructive solutions that see the private sector playing a meaningful role alongside the public sector in ensuring a workable and sustainable NHI Act. In the meantime, we remain committed to maintaining that this is the year of the client by continuing to deliver client service excellence.

Moving closer to home, as we fully entrench ourselves within Sanlam, we have the privilege of participating in the Sanlam Corporate events – this includes the recent Sanlam Corporate Leadership Roadshow, the Sanlam Corporate Industry Leaders Breakfast and the Sanlam Group Leadership Conference.

These events lend themselves to us engaging deeper with our parent company and driving symbiotic industry discourse in the wealth and health universe. The foundation of the discourse across all three events included engagement on topics such as enhancing client experience through service delivery, simplification, personalisation and streamlining our processes as well as the role of leadership in building future fit organisations.

It was a fantastic opportunity to share insights on the latest healthcare industry trends and innovations resulting from our partnership and to talk about how to unlock the potential of both organisations to drive value for our stakeholders.

June was also Youth Month and we've been celebrating our young professionals and recognising their significant impact on our business and in their communities. I am impressed with the quality of submissions we have seen, of the colleagues that you have nominated for their great work. These trailblazers are a shining example of what excellence means and what we should look up to.

Excellence is synonymous with ethical leadership which is a cornerstone of our organisation. It is therefore crucial that we uphold the highest standards of integrity and ethical conduct. Unethical behaviour and fraud are challenges we must all stand against, and I encourage you to call out any misconduct you witness. Look out for our new fraud awareness campaign, which will further empower you with the knowledge and awareness needed to uphold our values and fight fraud.

Building a more inclusive and supportive workplace extended to us participating in the recent Inclusion Index Survey. This survey affords us the opportunity to hear your thoughts on our Diversity, Equity and Inclusion (DEI) efforts so that we can make the changes we want to see within the organisation.

Finally, I'd like to welcome all our new employees who joined us this quarter. You've made the right choice! It's great to have you on board and I'm certain you'll gain a lot of great new experiences within AfroCentric. Be sure to read about our new employees in the Our People section.

Winter is here and we all need to take extra care with our health. Keep warm and stay healthy.

Until next time,

Gerald

**Category**

1. Our CEO

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